



# nyail news

THE OFFICIAL NEWSLETTER OF THE NEW YORK ASSOCIATION OF IN-HOUSE LOCKSMITHS, INC.  
PO Box 1439, Madison Square Station, New York, NY 10159-1439

DECEMBER 2002

**NEXT MEETING**  
WEDNESDAY, DECEMBER 11  
6:00 PM  
17 LEXINGTON AVE  
(corner of 23rd Street)  
Skylight Room, 3<sup>rd</sup> floor

**NO PRESENTATION**  
BRING YOURSELF AND AN APPETITE

## OUTSIDE CONTRACTORS...

Okay, I know many of you have been through this before: Your institution hires an outside contractor to renovate an area, or maybe it's a new construction project. Walls are created, new doors and hardware are installed. The contractors aren't even finished with the project, and parts are failing. At this point, you write up a punch list or two, and eventually, most of these little headaches are solved to your satisfaction, right? No?

Well, Baruch College takes the prize when it comes to putting up with this type of work. It's not known whether it's because it's public monies that are used, or because the contractors know that, historically, they can get away with it, but much of the work that's done by outside contractors never gets completed properly.

Doors don't align properly. Strike holes for flush bolts are never drilled. Missing hinges. Door frames that are outrageously out of plumb, fitted with doors that look like they were rejected from the junkyard.

Yes, people, your tax dollars at work. There will be more on this next month.

## CORPORATE REP TO THE RESCUE!

Here at Baruch College, we've had some problems with panic hardware on cross-corridor doors. Students, believe it or not, expected to be able to go through these doors after pushing on the panic bars! The nerve of them! I guess they didn't see the noseprints of other students on the stainless steel doors. The lever handles on the other side of the doors wouldn't work every time, annoying students and staff even more.

I called Mark Loop, the rep for Sargent Lock. Mark and I walked through the building and observed students struggling with these doors. After a consultation with Tim Thompson, a manufacturing engineer, Mr. Loop and Mr. Thomson recommended that Sargent go over these devices and doors and solve these problems once and for all.

So, last month, I had the privilege of working with Mark, Roland McNary, another manufacturing engineer, and Bill Tripp, a factory technical rep, on several floors worth of malfunctioning panic hardware. I couldn't have asked for a better teaching method. We pulled off top latches, vertical bars, center cases, you name it, we worked on them. Some parts were updated, some adjusted, and

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everything tightened. Even though the vast majority of problems were caused by improper installation and defective doors, Mark said he wanted us to be happy with the hardware and the way they worked. It's a great feeling to walk away from a set of doors knowing that they now worked better than they ever did before.

Just about the time that you receive this notice, I should be working with these men again, on several other floors. Hopefully, student noseprints on the stainless steel doors will forever be just a nasty memory.

*-Rick Duskwicz*

## **DUES ARE DUE.**

Dues have increased for 2003.

Please remember to send in your dues, or better yet, bring them to the meeting.

\$35.00 for regular members.

## **AVAILABLE IMMEDIATELY**

One LARGE box of past issues of the National Locksmith, Locksmith Ledger, and Reed's Security Reporter.

Interested? Your cost: \$5.00, and you come to Queens to pick it up.

*Contact:*  
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